

Privacy Policy

This privacy notice discloses the privacy practices for www.scintilloquartet.co.uk and the Scintillo String Quartet.

This policy sets out the basis on which any personal data that you provide to us will be used. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

The Scintillo String Quartet may change this policy from time to time by updating this page. We advise you to periodically check this page to ensure that you are happy with any changes.

Information Collection, Use, and Sharing

Our website contains information that enables *you* to voluntarily contact *us* directly by email or telephone, to request information about our services.

Upon enquiring about our services as the Scintillo String Quartet, we ask our clients to voluntarily provide the below information...

- name.
- email address/telephone number (where applicable).
- date/timings and location of their event.

Upon booking our services as the Scintillo String Quartet, we ask our clients to voluntarily provide the below information...

- name.
- address.
- email address.
- telephone number.
- date/timings and location of their event.

We only have access to information which *you voluntarily give us via email or other direct contact*.

Use of this information is solely for our core business purposes and arises under the contract basis. We will use the information you give us in order to respond to you in relation to your enquiry or booking with us, regarding the reason you contacted us and in order to carry out our agreed services to you.

We will not give or sell your contact information to any third party outside of the Scintillo String Quartet unless we are required to do so by law. We will not add your contact information to mailing lists.

Links to external websites

Our website contains links to other external websites. If you leave our site via a link or otherwise, you will be subject to the privacy policy of that website provider. We cannot not be held responsible for, and we have no control over, content of any website or privacy policy other than our own and nor do we necessarily endorse these websites. We recommend you should exercise caution and read the privacy statement applicable to any website you visit.

Website hosting

Our website is hosted via our account with 1&1 Internet.

Cookies & Google Analytics

Our website does not have Google Analytics installed, neither does it use Cookies. We do not use any third parties to process data on our behalf, and we do not ask you to use online contact forms from which information can be stored on our website. If you contact us via email or telephone, you do so voluntarily.

Social Media

We love our work and enjoy sharing this with our couples and clients through our social media accounts. Our website provides links to our social media accounts, (Twitter/Facebook/Instagram/YouTube). We use these accounts to document and promote our work, and to share news about the Scintillo String Quartet.

Should you contact us using these accounts, we may reply and/or comment directly to you. We may share any reviews/posts/comments which you have publically written/posted to us on these social media platforms. We recommend you should exercise caution and read the privacy policies applicable to the appropriate social media platform should you choose to contact or interact with us using them.

We will not share the personal contact details, (ie. email/postal addresses, telephone number etc), which you have voluntarily provided us with, in order to carry out our agreed services, on our social media platforms. We may mention your first names or the name of your organization/company/venue, tag you in posts and share pictures of the Scintillo String Quartet's involvement at your event/venue.

You must inform us in writing via email to chris@scintilloquartet.co.uk if...

- You do not wish us to post anything in relation to our involvement in your event on our social media platforms.
- You would like us to wait until after your event to post anything in relation to our involvement in your event on our social media platforms.

Security and your Access to and Control Over Information

We are committed to ensuring that your information is secure and we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information you voluntarily provide us with.

You may request details of which of your personal information, if any, we hold. You may also make corrections to any information. If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone (07786 228388) or email (chris@scintilloquartet.co.uk).